

# How to Request Changes to Your ECF Account

Please use the following Job Aid to request changes to your name, physical mailing address, primary email address, or secondary email address.

## To update your name:

1. On the Court's Website – <u>www.ganb.uscourts.gov</u>, select the **E-Filing (CM/ECF)** link, then select the **Live Document Filing System** to access CM/ECF.



- 2. Enter your PACER Username and Password.
- 3. Select Login.

Username *						
Password *						
Client Code						
Formation	Login Clear					
Ecrecitassword/ I Forect username/ I Need an account/ This is a restricted government website for official PACER use only. All activities of PACER subscribers or users of this system for any purpose, and all access attempts, may be recorded and monitored by persons authorized by the federal judiciary for improper use, protection of system security, performance of maintenance and for appropriate management b the judiciary of its systems. By subscribing to PACER, users expressly consent to system monitoring and to official access to data reviewed and						

created by them on the system. If evidence of unlawful activity is discovered, including unauthorized access attempts, it may be reported to law enforcement officials.



4. From the menu bar, select Utilities.



5. Select Maintain Your ECF Account.

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D	tilities								
	Your Account Change Your Client Code Maintain Your ECE Account	New Cor	R3.1 Menu It urt Information	ems					
	Keview Billing History View Your Transaction Log View PACER Account Information	<u>Rel</u> <u>Ne</u> <u>Ne</u>	lease 5.0 Menu xtGen Release xtGen Release	<u>Items</u> 1.1 Menu 1.2 Menu	Items Items				
	Miscellaneous <u>eFinCert</u> <u>Mailings</u> <u>Verify a Document</u>								

6. Select Edit my name and address information.





7. This will take you back to PACER to log in again:

Login						
* Required Information						
Username * attycobbganb						
Password *	•••••					
	Login	Clear	Cancel			

8. Once you log in, select the Maintenance tab:

Account Number					
Username	attycobbganb				
Account Balance \$0.00					
Case Search Status	Active				
Account Type	Upgraded PACER A	Account			
Settings Maintenance Payments Usage					
Update Personal Inf	ormation		Attorney Admissions / E-File Registration		
Update Address Information Non-Attorney E-File Registration					
Update E-Filer Email Noticing and Frequency			Check E-File Status		
Display Registered Courts			E-File Registration/Maintenance History		

Alternately, you can also access this tab by logging into PACER directly, without going through ECF.

9. Select Update Personal Information.





10. Here you can make any necessary edit to your name, and then select Submit.

Update Personal Information								
Update your personal here will be sent to th	Update your personal information with the PACER Service Center. Any changes you make here will be sent to the court(s) in which you are registered.							
* Required Information								
Prefix	Select Prefix 🗸							
First Name *	Atty							
Middle Name	Kelly							
Last Name *	Cobb							
Generation	Select Generation							
Suffix	Select Suffix							
	Submit Reset Cancel							

Please note that any changes you make here will automatically be sent to all courts in which you are registered.

### To update your physical mailing address:

- 1. Follow steps 1-8 as listed above, or log into PACER directly and select the Maintenance tab.
- 9. Select Update Address Information.





10. Here you will be able to update your firm name, address information, and phone number:

### **Update Address Information**

In the first section below, you may update your address information on file at the PACER Service Center for billing purposes. Then you may apply those updates to open, closed, or all cases in one or more courts in which you are registered.

* Required Information		
Firm/Office	Cobb Law LLC	
Unit/Department		2
Address *	75 Ted Turner Drive SW	
Room/Suite		
City *	Atlanta	
State *	Georgia 💙 ?	
County *	FULTON 🗸	
Zip/Postal Code *	30003	]
Country *	United States of America	I
Primary Phone *	555-555-5555	] 🕜
Alternate Phone		0
Text Phone		0
Fax Number		0
Reason for update		0



You will also have the opportunity to specify if the address update will apply to the entire firm, and to choose whether the update should be applied to open cases, closed cases, all cases, or no cases. Please note that the court makes the final determination regarding which cases the address update will be applied to.

Check here if this address update applies to the entire firm.

Apply update to	Open Cases			
	NOTE:	The court makes the fi determination regardir which case(s) an addre update is applied to.	nal 1g ss	

11. Once you have filled out your address change, you will need to select the courts in which you wish to update your information:

Apply Updates to Selected Courts
PACER Billing
75 Ted Turner Drive SW Atlanta, GA 30003 Phone: 555-555-5555
U.S. Bankruptcy Courts
Georgia Northern Bankruptcy Court (train) Unable to retrieve data at this time
Submit Reset Cancel

You **must** check the box next to a court in order for it to receive your updated information when you select **Submit**.



### To update your PRIMARY email address:

- 1. Follow steps 1-8 as listed above, or log into PACER directly and select the Maintenance tab.
- 9. Select Update E-Filer Email Noticing and Frequency.



10. Here you will be able to change your email address, email frequency of notices, and email format. Note that, again, you will have to check the checkbox next to your chosen court before you select **Submit** in order to send your information to that court:

Apply Updates to Sel	ected Courts						
U.S. Bankrupto	y Courts						
Georgia Nor	thern Bankruptcy Court (train) apply changes to this court						
Load court Emai Emai Addit adde	Load your e-filer email noticing and frequency preferences for this court below Email kelly_cobb@ganb.uscourts.gov Email Frequency At The Time of Filing (One Email per Filing) Email Format HTML Additional email addresses for district and bankruptcy e-filers must be added through the CM/ECF Maintain Your Account utility.						
* Required Information							
Primary Email *	<b>?</b>						
Confirm Email *	•						
Email Frequency * Select Email Frequency V							
Email Format * Select Email Format 🗸							
	Submit Reset Cancel						



If you wish to update your primary email address at multiple courts, you will need to repeat this process, as only one court can be selected at a time.

## To update your SECONDARY email address(es):

- 1. This can be done via CM/ECF. Follow steps 1-5 as listed above.
- 6. Select Email information.

CM <sup>m</sup> EC	F Ba <u>n</u> kruptcy -	<u>A</u> dversary <del>-</del>	Query <u>R</u> epo	rts 🗸 🛛 <u>U</u> tilities	s - Sear <u>c</u> h	Help	Log Out
Maintain User Accou	nt						
Last name	Doe		First name	Joe			
Middle name			Generation				
Title			Туре	aty			
Office	Doe Law Office						
Address 1	5 Ayer St.						
Address 2							
Address 3							
City	Atlanta		State	GA			<b>Zip</b> 30303
Country	USA		County	FULTON-GA (13	121)	~	
Phone	800-555-1234		Fax				
Alternate Phone			Text Phone				
Bar ID			Bar status				Mail group
Initials			DOB	02/01/1969			AO code
Person end date							
Email information	More user information.						
Submit	Clear						



 Add or remove the secondary email address(es) from each box as shown below. Then, ensure the secondary email address box is checked under "Send the notices specified below" as shown below:

	occontaary
Email information for Attyld	Email
Primary email address Laurie Davis@ganb.uscourts.gov Update my primary email address	Address(es)
Secondary email address Reenter secondary email address	in the two boxes
<ul> <li>Enable confirmation of Free Look Use to verify your one free look will be used when a document link is clicked from CM/ECF emails (NEFs).</li> <li>Send the notices specified below</li> <li>To my originary email address</li> <li>Both these boxes must be checked to receive notices</li> </ul>	provided to the left
to the secondary addresses at both primary and secondary addresses	
C Send notices in cases in which I am involved	
Send notices in these additional cases	
<ul> <li>Send notices for adversary proceedings in which I am directly involved and for their related bankruptcy cases</li> <li>Send notices for adversary proceedings in which I am directly involved but not for their related bankruptcy cases</li> <li>Tou may receive notices for some bankruptcy cases if it is required by the Clerk of Court.</li> </ul>	
<ul> <li>O Send a notice for each filing</li> <li>⊙ Send a Daily Summary Report</li> </ul>	
Format notices 💿 HTML	
Return to Account screen Clear	

- 8. Select Return to Account screen.
- 9. Select **Submit** to save your secondary email updates to your CM/ECF account.

Add